

## 24/20

28 May 2020

## SHIRE COVID 19 FINANCIAL HARDSHIP POLICY ADOPTED

The Shire of Christmas Island adopted the SOCI COVID19 Financial Hardship Policy at its Ordinary Council Meeting of 26<sup>th</sup> May 2020. Residents who are undergoing financial hardship related to COVID19 during this and the following financial year may request to meet the CEO to discuss a range of options to assist with rates and local government service charges.

The Shire recognises that the pandemic affect households in a variety of ways and will adopt a flexible approach to individual circumstances including, but not limited to

- Recent unemployment or under-employment
- Sickness or recovery from sickness
- Low income or loss of income
- Unanticipated circumstances such as caring for and supporting extended family

The policy applies to outstanding rates and service charges and rates and service charges to be levied in the 20/21 financial year. The CEO will work on an extended agreed payment plan with affected residents. The COVID19 Financial Hardship Policy would be in force which gives a total waiver of interest charges on any current late payments owing to the Shire that would otherwise be accrued from the date of lodgement of the Financial Hardship Application form.

A deferment of rates is available for persons who have a pensioner card, state concession card, Commonwealth senior health care card or seniors card. Deferments will also not attract penalty interest charges.

The <u>Financial Hardship Application form</u> is available on the Shire website and at the front desk at the George Fam Centre.

David Price Chief Executive Officer